



Dockside Services

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TESTIMONIAL Re: Dockside Services

To whom it may concern,

We have had the pleasure of meeting Tyler Merchant and becoming a customer of Dockside Services (DSS) in Mazatlan, Mexico. If you are a boat owner who truly cares about the care your floating home receives when left at a dock, then you will be interested in what I have to say about DSS.

While some would leave their boat and head home for the summer months without a backward glance, most of us do whatever we can to protect our boats from the wrath of Mother Nature over the vicious summer months. Torrential rains, thunder and lightening storms, outrageous humidity, hurricane force winds, and critters of many descriptions come together to create an extremely unhealthy environment for our treasured yachts. Most of us take the time to ensure the boats are well tied, stripped of sails and running rigging, de-canvassed and covered with various designs of shade cloths and tarps. Very few of us remain with our boats to ensure they remain safe and undamaged. Exterior damage, caused by loose lines, weak cleats, extreme UV, sun, and high winds... as well as interior damage caused by leaking ports and masts, damaged or failing batteries, mildew and mould, as well as creepy crawly varmints ... can literally ruin a boat in one season. All that is true for a boat left stored on the hard or in the water. Left floating, you can add the reality of sinking to the list of risks.

We like our sailboat very much and we care about her condition. Having spent the first summer season, leaving her in a Mexican boat yard with no one to care for her, and worrying about all those things I've mentioned... we decided to seek help.

For the past two seasons we have hired Tyler and Dockside Services to care for our boat. We left the boat in the water at Marina Mazatlan set up for the summer season as best we could. Then (with a sigh of relief) we handed the keys to Tyler, and his right hand man. These two gentlemen, and their crew of service providers, took such good care of our boat that when we returned in the fall it felt like we had only been gone a few days. The boat had been washed and aired out regularly. Her batteries and bilges were monitored and her interior was carefully inspected for mildew and critters. They adjusted lines as necessary and kept the tarp system in place. They also arranged to have her bottom cleaned at regular intervals and other services were available as well.

On top of all the care described above, Tyler is an excellent communicator and kept us apprised by regular emails as to how our boat was doing. It was very comforting to know he was only an email away and Tyler was quick to respond any time I felt the urge to check in.

If we were not shipping our boat home this spring, I would be leaving her in the capable hands of Tyler again and I highly recommend his service to any other skipper considering this option.

I wish Dockside Services, and its crew, all the best in the future.

Carolyn Daley
SV Shannon's Spirit
Maple Bay, BC